

andrew James

Food Steamer



Please read the manual fully before using the appliance and keep the manual safe for future reference.

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General safety instructions

When using any electrical appliance, basic safety precautions should always be followed including:

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children less than 8 years old.
- Always ensure the voltage on the rating label corresponds to the voltage in your home.
- Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by a qualified electrician or a service repair centre. If in doubt please contact our customer service team.
- The appliance is intended for domestic use only. Industrial or commercial use will void the warranty. The supplier cannot be held responsible for injury or damage if the appliance has been used for anything other than its intended use.
- Incorrect operation and use can damage the appliance and cause injury to the user.
- Do not use the appliance if it has been dropped or damaged in any way. If the unit has been damaged take the unit for examination and or repair by an authorised service agent.
- Do not immerse or expose the motor assembly, plug or the power cord in water or any other liquid for any reason.
- If the supply cord is damaged, it must be replaced by the manufacturer or by someone who is suitably qualified to avoid a potential hazard.
- Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled or tripped over accidentally.
- Do not allow the cord to touch hot surfaces and do not place the cord near hot gas, electric burners or in a heated oven.
- Use of an extension cord with this appliance is not recommended. However if it is necessary to use an extension cord, ensure that the extension cord is equal to or greater than the power consumption of the appliance to avoid overheating of the appliance and extension cord. Do not use any other appliance on the extension cord. Do not place the extension cord in a position where it can be pulled on by children or animals or be tripped over.
- Always operate the appliance on a smooth, even and stable surface. Do not place the unit on a hot surface.
- Always remove the plug of the appliance safely. Do not pull on the appliances cord to remove the appliance plug from the electrical socket.

- Never handle or operate the appliance with wet hands.

Appliance specific instructions

- The surface of the appliance will become hot during use, please demonstrate care when removing food from the steamer. Warning: Steam that is released from the appliance can scald the user.
- Do not touch the hull of the appliance before it cools down.
- Always refill the reservoir of the appliance with the necessary amount of water. Do not exceed the maximum level or allow the level of water to go under the minimum mark.
- Always use the appliance with the lid on the steam container and ensure that the lids handles match perfectly to the steam container handles.
- It is recommended to put food into the lower container.
- Larger food should be cut into smaller chunks so that it is easier to steam.
- It is recommended to put different kinds of food into the different steamer compartments.
- Note: The lower steam tray only matches the reservoir and the cover only matches the upper container. Please choose the appropriate container and assemble them correctly.

Appliance components



A. Lid	D. Base
B. Lower container	E. LCD display
C. Reservoir	F. Water entry tray








Assembling the appliance

1. Use the appliance on a flat level surface.
2. Place the water entry tray onto the water reservoir.
3. Always place the lower container on top of the water entry tray first.
4. If you wish to use more than the lower container, place the remaining containers on top in size order.
5. Place the lid on top of the last used container.

Operating the appliance

1. Connect the cord of the appliance to the electrical socket. Fill the steamer using the water entry tray in between “Min and Max” mark located in the reservoir of the appliance.
2. The LCD display will now show “00:00”.
3. Choose the appropriate cooking function illustrated in the table.

Rice

Programme type	Food	Time (minutes)
	Prawns	15
	Eggs	21
	Fish	23
	Vegetables	25
	Chicken	35
	Rice (Brown)	45
	Timer	Manual Time setting

Please note for Basmati rice, we recommend manually cooking rice on the bottom tier for 20 minutes, middle tier for 25 minutes and top tier for 30 minutes. Please use a ratio of 1 cup of rice to 2 cups of water.

4. After choosing the programme type, press the “Start/Off” button to begin steaming. The clock on the LCD display will now begin to count down. The start of the steaming process will be signalled by 4 beeps.
5. If you choose to manually set the time for the food by selecting the clock function the time will be displayed, increase the time accordingly and press the “Start/Off” button.
6. A beep will signal the end of the cooking process. The keep warm function will begin and the time will now display 00:00 and will stay in the keep warm function for 1 hour.
7. To turn off the appliance press the Start/ Off button (once the keep warm function has finished the appliance will automatically switch off).
8. Remove the plug of the appliance.

Cleaning and maintenance

- Always disconnect the appliances plug and allow it cool before cleaning it.
- To clean the upper lid and the steam bowl, use hot soapy water and a soft cloth. Do not use abrasive materials to clean the appliance.
- Clean the base with a dry cloth, do not immerse the base of the appliance in water or any liquid for any reason.
- Always use soapy water and a clean cloth to clean the steamer container and the lid.
- Empty the reservoir before cleaning. Wash with a damp cloth and dry.
- Store the appliance in a clean dry place, preferably in its original packaging.

Disposal of the appliance

Please note that this Andrew James product is marked with this symbol:



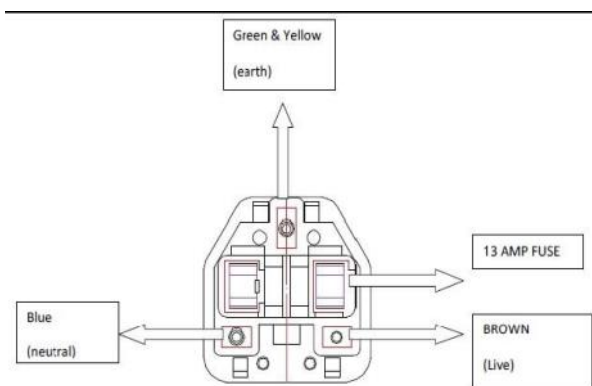
This means that this product must not be disposed of together with ordinary household waste, as electrical and electronic waste must be disposed of separately. In accordance with the WEEE directive, every member state must ensure correct collection, recovery, handling and recycling of electrical and electronic waste. Private households in the EU can take used equipment to special recycling stations free of charge. In certain member states used apparatus can be returned to the dealer where they were bought on the condition you buy new products. Contact your retailer, distributor or the municipal authorities for further information on what you should do with electrical and electronic waste.

Electrical information

Please note:

It is extremely important that the wires or cores in the flex are connected to the correct terminals in the plug. If the colour of the mains lead of the appliance does not correspond with the coloured markings identifying the terminals in your plug proceed as follows:

- The **Live (Brown)** wire connects to the right-most live (L) terminal nearest to the fuse.
- The **Neutral (Blue)** wire connects to the left-most neutral (N) terminal.
- The **Earth (Green and Yellow)** wire connects to the central, top most earthed (E) terminal.



Warning:

If the appliance is double insulated indicated by the double insulated symbol:



it should not have an earth wire or earth connection.

Plug

The plug must be protected by the correct AMP fuse; this will be indicated on the case of the plug. Only BSI or ASTA approved fuses should be used. When changing the fuse always replace it with a fuse that is of the same identical rating as the original. If you are unsure about which plug or fuse to use, always refer to a qualified electrician.

Please note after replacing the fuse, ensure that the cover is correctly fitted back onto the plug. Never attempt to run the appliance if the plug does not have a cover. If a moulded plug is fitted and has to be removed take great care in disposing of the plug and severed cable, it must be destroyed to prevent it from engaging into a socket. If the supply cord is damaged it must be replaced by a service agent or a similarly qualified person in order to avoid a hazard.

All of our electrical appliances conform to pre-existing EC Directives 2006/95/EC (Low Voltage Directive) and 2004/108/EC (EMC Directives).

For further information please visit <http://www.esc.org.uk/industry/product-safety/product-testing-screening/kitchen-appliances/>

UK and EU Guarantee

Your new Andrew James product comes with a 24 month guarantee and a 2 year fixed warranty, effective from receipt confirmation. Your receipt or order number is required as proof of purchase date so it is imperative that you keep it safe. This guarantee only applies if the item has been used solely for the use intended, and all instructions have been followed accordingly. Please note this product is only for domestic use only and is not for commercial use.

Abuse of your product will invalidate the guarantee. Returned goods can only be accepted if repackaged properly within the original colour product box, and presented with the original receipt of sale/order number. This does not affect your statutory rights.

Returned products must be cleaned and returned to us in as close to delivery condition as possible.

If your product develops a problem within the first 12 months of the fixed warranty, we will pay all shipping costs to have it returned to us. After 12 months the customer will be liable for the cost of returning the product to us. We will then pay to have the repaired/replaced item shipped back to the customer.

If you wish to return your item for a full refund, you have the right to do so within the first 7 days. For our returns policy please go to www.andrewjamesworldwide.com

Customers are responsible for any taxes applied to our products when they are shipped outside of the EU.

All of our prices are inclusive of VAT.

Once a product has been returned to us, we will aim to repair or replace it within 30 days of receipt.

The guarantee does not cover any defect arising from improper use, damage, build-up of lime scale or repair attempts made by third-parties. Also, the guarantee does not cover normal wear and tear of individual parts.